

* Terms & Conditions

1. Asset pickup by 30 September 2020. Free asset pickup service subject to MOQ of 20 units.
2. Services charges and buyback for CPU only. If monitor needs to be processed, service charges will be added separately.
3. Trade-in offer valid for commercial models from all major brands. White boxes are not eligible for Lenovo Windows 10 trade-in offer.
4. All prices quoted are in SGD.

FAQs

1. What product(s) are eligible for trade-in for the Lenovo Trade-In Program?

- ✓ Trade-in models cover commercial PC/notebook models of selected brands. White boxes are not eligible for Lenovo trade-in offer.

Major brands accepted at 100% buyback price	Other brands subject to 20% devaluation with takeback at 80% buyback price
<ul style="list-style-type: none">• Dell• HP• Lenovo• Toshiba• Acer	<ul style="list-style-type: none">• Fujitsu• Asus• Samsung• LG

2. How long does the Lenovo Trade-In Program promotion runs?

- ✓ The trade-in promotion runs from 1 July – 30 September, 2020.

3. Is there a minimum number of products I can purchase and trade in?

- ✓ Nett buyback rates are subjected to minimum of 20 CPUs and/or notebooks processed in a single trip to customer location, failing which a services loading fee or SGD 205 is chargeable to customer.

4. How does the trade-in process work?

- ✓ Payout for trade-in assets is upon completion of asset processing. Turnaround is approximately 2 months.

MONTH 1	MONTH 2
Data processing, verification and reporting including data destruction certification.	Payout processing via interbank transfer on customer or business partner invoice.

5. What is the final pick-up date for trading in my product(s) (if applicable)?

- ✓ All trade-in assets need to be picked up by 30 September, 2020. When sending an asset pickup request, please buffer for lead time of minimum 5 working days.

6. What if one of my old products is damaged, defaced or malfunctioning?

- ✓ Nett buyback rates are subject to handover of assets that are bootable to POST level, and handed over with AC adapter and all system components still installed in assets (eg HDD and RAM etc). Assets just have to be bootable to POST level, without the need to pass the POST test. If afore-mentioned conditions are met, no other devaluation will be applied for cosmetic or functional defects.

7. Are refurbished products eligible to be traded in for the Lenovo Trade-In Program?

- ✓ Yes, all refurbished products are also eligible for the Lenovo Trade-In Program.

8. Can I combine Lenovo Trade-In Program offers with another offer?

- ✓ Yes, the Lenovo Trade-in Program can be combined with other Lenovo offers, including non trade-in related promotions.

9. How does Lenovo pay out the trade-in value?

- ✓ Lenovo pays business partner or customer directly via interbank transfer. Business partner or customer will need to provide an invoice to local Lenovo so we can process the payout.

10. When can customer / business partner receives the trade-in value payout?

- ✓ Lenovo requires 1 month to check, validate and process all assets picked up. Once this is complete, our assigned PM sends the standard reports and certifications for your approval. Once you accept and sign off on reports, please provide an invoice to local Lenovo so we can process the payout. Payout turnaround is 30 days upon receipt of your invoice and complete bank details.

This means when you load a PO for Lenovo hardware, you need to make payment upfront. With the tradein payout that you will receive, you will be enjoying GREAT nett savings.