

LENOVO® THINKPAD® TABLET 2 LENOVO SERVICES™ BUILT FOR BUSINESS

THE THINKPAD TABLET 2 IS THE FIRST TABLET TRULY BUILT FOR BUSINESS, SUPPORTED BY A PORTFOLIO OF WORLD-CLASS ENTERPRISE SERVICES.

The Lenovo Services™ Advantage:

- Single source solution for all your PC support needs
- Over 200 years of combined professional imaging experience
- Warranty support and protection for your IT investments
- 22,000 certified technicians, 164 countries, and 20+ languages supported
- Industry leading service levels with world-class supply chain, parts availability, and a consistent delivery experience

ULTIMATE DATA SECURITY

Keep Your Drive and data in your possession at all times¹.

KEEP YOUR DRIVE SERVICE

ON-SITE CONVENIENCE AND EXTENDED PROTECTION

Longer protection and/or the convenience of on-site repair².

WARRANTY EXTENSIONS AND UPGRADES



PROTECT YOUR SYSTEM FROM ACCIDENTAL DAMAGE

Essential protection for common accidents not covered under base warranty.

ACCIDENTAL DAMAGE PROTECTION

ENTERPRISE SECURITY AND ASSET MANAGEMENT

Protect your systems from day one and ensure enterprise class performance and security.

IMAGING, ASSET TAGGING

WARRANTY EXTENSIONS AND UPGRADES

Protect Your Investment

Warranty Extensions⁴

Provide a fixed-term, fixed-cost service solution that allows accurate budgeting for equipment expenses.

Warranty Upgrades

Upgrade to On-site Service:

- Convenience of parts and labour provided on-site at your place of business.

International Warranty Service⁵

PC repair coverage is available for customers who require a critical warranty repair while travelling internationally.

ACCIDENTAL DAMAGE PROTECTION

For Non-warranted Damage

Protect your investment from operational or structural damage due to unexpected accidental damage.

What's Typically Covered?⁶

- Accidental drops • Accidental spills • Bumps • Damage to the integrated LCD screen • Structural failures incurred under normal operating conditions • Electrical surges

For pennies a day, ADP provides significant savings relative to non-covered warranty repair costs.

OUT OF WARRANTY REPAIR	OUT OF WARRANTY COST
MINOR REPAIRS	\$350
MULTIPLE PARTS REPLACEMENT	\$950
NEW TABLET	\$470 – \$680

TRANSITION SERVICES

Customisation, Security and Asset Tagging

Lenovo is dedicated to providing quality, security and expertise for tablets intended for business use. Factory based services provide the security you need from beginning to end, saving you time and money on in-house deployment and support.

Image Creation

Based on the needs of your organisation.

Image Load

Reduction of technician touch time and deployment time.

Encryption

Secures PCs with anti-theft and hard disk passwords.

Asset Tagging

Enables immediate control of tablet assets from day one.

Imaging Technology Centre Advantage

Productivity and Security

- Your security settings are enabled right out-of-the-box—before an end-user can compromise them
- Data encryption is done on the line, rather than left for customers to deal with — a process that can take hours
- Lenovo's Image Verification uses 150-point checklist to identify errors in your image before approval

COMPETITIVE INFORMATION

	LENOVO THINKPAD TABLET 2	APPLE IPAD	CONSUMER TABLETS
IMAGING	Image Development and Factory Imaging Services	None	No
ASSET TAGGING	Basic and advanced	None	No
WARRANTY EXTENSIONS	2 and 3-year	AppleCare – 2-year total warranty	1-year
WARRANTY UPGRADES	On-site or return to depot worldwide footprint	On-site only in U.S. and Canada	No
ACCIDENTAL DAMAGE PROTECTION	Accidental Damage Protection up to 3 years	AppleCare+ up to 2 years duration. Per incident fee	No
INTERNATIONAL WARRANTY	Yes (select models)	No	No

ThinkPad Tablet services are part of a comprehensive portfolio of Lenovo's award-winning services that support the entire lifecycle of your PCs. For more information on these, or other service offerings, please visit [AU – www.lenovo.com/au/services](http://www.lenovo.com/au/services) [NZ – www.lenovo.com/nz/services](http://www.lenovo.com/nz/services)

AU-1300 557 073 NZ-0800 446 833

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Lenovo Services

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