

Lenovo.com Price Match Request Instructions

1. Take a screenshot of your Lenovo.com Shopping Cart containing the lower priced computer.
2. Email your screenshot to na_lpg@lenovo.com. Using the **Subject: *Price Match Request-(Your Lenovo Order Number)***

Screenshot Requirements

1. The Lenovo.com Shopping Cart must contain the full URL of the web site and the identical part number as the originally purchased computer.
2. The configuration of the computer must be identical to your originally purchased computer (same memory, processor, hard drive, operating system, etc.) with the Configuration Details tab expanded.
3. **The screenshot must include all of the required information as shown in the example below or the Price Match request will be denied. No other types of screenshots will be accepted.**

View the Lenovo Price Guarantee (After Purchase) policy:

<https://www.lenovo.com/us/en/shopping-faq/#payments>

The screenshot shows a shopping cart for a ThinkPad X1 Carbon Gen 8. Red callout boxes highlight the following requirements:

- FULL URL OF THE LENOVO.COM SHOPPING CART MUST BE VISIBLE**: Points to the browser address bar showing `lenovo.com/us/en/cart?transMessageFlag=true`.
- THE PART NUMBER MUST BE IDENTICAL TO THE ORIGINAL MACHINE. NO OTHER PART NUMBERS CAN BE INCLUDED IN THE SHOPPING CART**: Points to the product name and the part number `20U9001PUS`.
- THE CONFIGURATION DETAILS TAB MUST BE EXPANDED**: Points to the "System Specs" tab which is expanded to show details like Processor, Memory, and Hard Drive.
- THE CONFIGURATION MUST BE IDENTICAL TO THE ORIGINAL MACHINE (SAME MEMORY, PROCESSOR, OPERATING SYSTEM, ETC)**: Points to the expanded system specifications.
- THE TIME AND DATE OF THE MUST BE INCLUDED**: Points to the system clock in the bottom right corner showing `2:03 PM 10/23/2020`.

Other visible cart details include:

- Order Subtotal: \$2,699.00
- eCoupon: THINKHAPPY (-\$1,079.60)
- Shipping: FREE
- Estimated total: **\$1,619.40**
- You're saving: \$1,079.60
- Proceed to Checkout button
- Payment options: Pay as low as \$90/month, PayPay, Amazon pay