



Corporate Social Responsibility Fast Facts

July 2015

LENOVO'S COMMITMENT TO CORPORATE SOCIAL RESPONSIBILITY (CSR)

- **Sustainability** for Lenovo means taking care of the long-term economic, social, and environmental health of our company and the communities in which we operate.
- Lenovo is committed to **environmental responsibility in all aspects of its business**, from product design and supplier selection to manufacturing, facilities management, transportation and logistics and product lifecycle management, including recycling and reuse.
- Lenovo is focused on the **safety of our products throughout their entire lifecycle**, from manufacturing, transportation and installation to use, service and recycling or disposal.
- Lenovo is committed to **providing its employees with a safe and healthy workplace**. We ensure our employees have safe equipment and facilities, are offered competitive compensation packages, and are supported by stringent voluntary workplace safety standards.
- Lenovo is committed to the **highest standards of integrity and responsibility**, including respecting and protecting intellectual property. We provide guidance to every employee on a wide range of issues, including ethical business practices, securities trading, health and safety, and compliance with legal and regulatory requirements.
- Lenovo and its employees are committed to helping those less fortunate and, when disaster strikes, to lending a helping hand to those who are in difficult circumstances. **Lenovo commits up to 1% of its pre-tax income** to global social investment programs.
- Lenovo has a comprehensive [Sustainability Policy](#) covering all pillars of Lenovo's Sustainability programs. The policy is signed by our CEO Yuanqing Yang and is posted online.
- Lenovo's Sustainability Report, **The Lenovo Experience - Building a more sustainable future**, which covers the 2013-14 fiscal year (April 1, 2013 – March 31, 2014) is posted online at <http://www.lenovo.com/sustainability>.

ENVIRONMENTAL COMMITMENTS - CORPORATE OPERATIONS

- Lenovo's [Environmental Policy](#) is supported by the company's **ISO 14001 certified global environmental management (EMS)**, which is key to our efforts to achieve results consistent with environmental leadership and ensures that company is vigilant in protecting the environment across all of our operations worldwide.
- Lenovo's [Environmental Policy](#) identifies specific requirements that every Lenovo organization, employee and contract must support. These requirements include **Compliance, Prevention of Pollution, Product Environmental Leadership, and Continual Improvement**.
- Lenovo's [Climate Change Policy](#) focuses on five key areas of influence. Lenovo identifies and works with partners in each area to drive and facilitate global, national and local Green House Gas (GHG) emission reductions.

- During FY 2013/14 Lenovo implemented 13 new energy efficiency projects in addition to the 70 plus that were implemented in the previous 5 years. These new projects will contribute approximately \$160,000 in savings and reduce energy consumption by 1,200 MWh annually. We are now working with external partners to identify further opportunities to reduce energy use and GHG emissions.
- Each Lenovo manufacturing and R&D site is supported by a site **Environmental Affair Focal Point** whose role is to ensure proper implementation of Lenovo's EMS and drive site team to achieve the environmental objectives and targets.

ENVIRONMENTALLY RESPONSIBLE PRODUCTS & SERVICES

- Lenovo's **Environmentally Conscious Products Program** supports the reduction or elimination of potential health hazards by specifying the use of environmentally preferable materials when applicable.
- We are committed to **eliminating potential health hazards** and minimizing the environmental impact of our products and we expect our suppliers to adhere to our design requirements.
- Lenovo is an industry leader with respect to **energy efficient products**, the **use of environmentally preferred materials** and **product packaging**.
- Lenovo PCs come with built-in energy-efficient tools and eco-friendly features that include:
 - For Win8 systems, the "Lenovo Settings" app — provides power management features for the user (i.e. Connected Standby).
 - For other operating systems, Power Manager™ — helps optimize energy used by a running machine and saves up to 69 percent on energy consumption per desktop, per year.
 - Adaptive Thermal Management — adjusts system power and fan speeds based on ambient levels.
 - Active Directory and LANDesk® — supports remote deployment of power schemes and global settings to allow administrators the ability to control and enforce ThinkPad® energy savings company-wide.
 - Cisco EnergyWise software application — allows Cisco networks to control and perform energy management and enables customers to monitor, control and report on the energy use of building equipment and IT devices using a Cisco EnergyWise enabled network.
 - Lenovo EasyResume — gives quick recovery from computer lid close, balancing low power state by suppressing CPU usage at lid close.
 - Intelligent Cooling — balances thermal performance to adjust settings to provide a cooler surface for comfort while optimizing product energy performance.
- Lenovo servers come with built-in energy-efficiency tools and eco-friendly features that include:
 - For Think server management model, the "New Customer WebUI" app — provides power management features for the user.
 - For Think server management model — supports remote deployment of power schemes and global settings to allow administrators the ability to control and enforce ThinkPad® energy savings company-wide.
 - For other operating systems, Power Manager™ — helps optimize energy used by a running machine and saves up to 30 percent on energy consumption and 50% percent performance.
 - Lenovo ASHRAE Management — adjusts processor and fan speeds based on ambient levels.
 - Rack Planner — helps users better plan for rack efficiency by increasing rack density and calculating power consumption based on specific configurations.
 - Smart Grid — helps users monitor and manage power consumption and temperature of ThinkServer with Intel Node Manager. It can save power, increase rack density, and avoid Data Center hotspots.
 - PSU smart-on — when system detects that the power loading is low in redundant PSU configuration, system can transfer the loading from 2 PSU to 1 PSU to get higher power efficiency and save power.

- Diagnostics — capabilities and Easy OS installation (LEPT) embedded.
- Lenovo offers a full complement of **ENERGY STAR**[®] qualified notebooks, desktops, workstations, monitors, and servers. ENERGY STAR[®] availability within Lenovo's current offerings includes approximately 98% of all notebook platforms¹, 82% of all desktop platforms¹, 71% of all workstation platforms^{1,2}, 94% of all server platforms² and 97% of all monitors^{1,3}.
- Since early 2005, Lenovo has used over 133 million pounds (gross) of plastic materials containing PCC and/or PIC in its products, with net PCC of over 55 million pounds and net PIC of over 1.8 million pounds. To continue this momentum, Lenovo challenged its product teams to incorporate some amount of PCC into every PC product released and increase each business units use of PCC year to year.
- Since 2008, Lenovo has **totally eliminated over 1000 tons** of packaging consumption by weight through design optimization and refinement across all Lenovo product shipments.
- Lenovo offers **end-of-life recycling** and management programs for both business and consumer customers globally.
 - Programs are tailored to the specific geographic location and business need.
 - For large enterprise and middle market customers, Lenovo offers **Asset Recovery Service (ARS)** for secure, cost effective and environmentally sustainable solution for technology asset disposition. Through Lenovo's ARS offering, financial credit can be extended to customers to obtain new technology while providing an opportunity for reuse as originally intended or environmentally sound recycling and disposal. This service can also be used for the disposition of excess inventory of computer products.
 - **Free product recycling** is offered to consumers in some locations.
 - Lenovo was the first PC manufacturer to offer **free recycling in China**.

SUPPLY CHAIN SUSTAINABILITY

- Lenovo is focused on **driving sustainable activities** through its internal operations as well as the operations of its global suppliers.
- Lenovo's **standard purchase order terms and conditions stipulate supplier compliance** to environmental specifications, material declaration processes and full compliance with all applicable laws including export and import and product safety. Suppliers must also implement and maintain documented quality and environmental management systems that meet ISO 9001 and ISO 14001 certification standards.
- Lenovo is an active member of the **Electronic Industry Citizenship Coalition (EICC)** and has embraced the framework of the EICC in both its internal operations as well as the operations of Lenovo's global suppliers.
 - EICC promotes an **industry code of conduct** for global electronics supply chains to improve working and environmental conditions and encourages broad adoption of CSR best practices by all ICT companies and suppliers.

¹ Lenovo platforms include Think, Idea, and Essential product lines.

² For pre-configured systems

³ Note: *Only one monitor of the 24 Lenovo sells is not ENERGY STAR qualified.*

- Lenovo has a direct and joint partnership in EICC and the **Global e-Sustainability Initiative (GeSI) work group activities**, training events, Greenhouse Gas emissions reporting, validated audit program and other activities.
 - Lenovo has its own active programs driving the **EICC Code of Conduct** requirements to our supplier base and works on an annual basis to extend our programs.
- Lenovo supports an **industry approach to address the conflict minerals issue**. Lenovo participates in the EICC and GeSI Extractives Work Group which is developing tools to trace tin, tantalum and gold through the supply chain.
 - Lenovo has published an update on our [progress and position on Conflict Minerals](#). This statement is located online.
- Lenovo **utilizes global shipping methods** which are more environmentally friendly such as ocean and rail transportation.
- Lenovo is a member of two working groups of Green Freight Asia Network (GFAN): (1) Private and Public Stakeholder Engagement group that is focused on developing stakeholder strategy, processes and platforms for engagement between public and private stakeholders; and (2) Methodologies and Tools group that is working on developing mechanism of tools for measuring energy efficiency of carriers and alignment of verification procedures with accredited certifiers.
- Lenovo started supporting China National Institute of Standardization's work on the project named "Catalyzing corporate supply chain carbon footprint reporting in China's export industries" which will develop, pilot and disseminate methodologies and practices for measurement and reporting of supply chain emissions by Chinese exporting companies.
- Lenovo staff participated in the "Bridging the Buyer-Supplier Sustainability Gap: How to translate leadership into market advantage" webinar where they presented development and implementation of Lenovo's Sustainability Strategy. Please see the following link: <http://www.greenbiz.com/event/2012/04/10/bridging-buyer-supplier-sustainability-gap-how-translate-leadership-market-advantag>.

SOCIAL INVESTMENTS

- Lenovo annually commits up to **1% of pretax income** to global social investment programs.
- In November 2013, the East Asia Region team rallied to help the people of the Philippines who were affected by Typhoon Haiyan. Local country teams collected donations on the ground and partnered with local relief organizations to send supplies including food, clothing and medicine to the affected areas.
- During FY 2013/14, Lenovo donated US\$25,000 to support tornado disaster relief efforts in the state of Oklahoma in the United States.
- During FY 2013/14, Lenovo announced a new partnership with Plan International to support and fund its Open Space Literacy Program, which aims to increase the quality of education in primary schools around the world. Founded over 75 years ago, Plan International is one of the world's top 10 NGOs and one of the oldest and largest children's development organizations in the world. Plan works in 50 developing countries across Africa, Asia and the Americas to promote children's rights and lift millions out of poverty.
- In 2013, Lenovo partnered with the Mark Wahlberg Youth Foundation in the United States and donated 250 IdeaPad Yoga tablets. The Mark Wahlberg Youth Foundation is dedicated to helping inner city youth reach their full potential.
- Since 2005, Lenovo employees in the US pledged approximately \$4.1 million through an employee charitable giving initiative, the Lenovo Employees Care Campaign.
- In 2013, Lenovo's Asia Pacific/Latin America region established an exclusive technology partnership with Room to Read, one of the world's fastest-growing NGOs. Lenovo donated US\$400,000 worth of ThinkPad laptops to support its Girls' Education Program in India, Vietnam, and other countries across Asia Pacific.
- Lenovo China's investment in venture philanthropy, an innovative approach focused on grassroots NGOs in China, aims to increase capability and skill building in the areas of strategic planning, IT, HR, and financial management. Since 2009, 8.6 million RMB (approximately US\$1.4 million) in financial assistance has been donated to over 33 NGOs across the country.
- Lenovo and our employees regionally participate in **various outreach programs in their local communities** including regional environmental, social or education initiatives.

HUMAN RESOURCES AND DIVERSITY

- Lenovo's diversity policy and general corporate policies are grounded in four core values:
 - Customer service;
 - Innovative and entrepreneurial spirit;
 - Teamwork across cultures;
 - Trustworthiness and integrity.
- Lenovo is a diverse global corporation with more than 60,000 employees and significant operations on six continents.
- Lenovo values the strength of our global workforce and recognizes that by bringing together employees with different perspectives and experiences, we spark innovation and better decision making, which contribute to our long-term success.

- Lenovo's Women in Lenovo Leadership (WILL) was launched in 2007 on International Women's Day with the purpose of addressing key priorities that support a woman's growth and contribution to the company.
- Lenovo University is the company's personal development initiative designed to give employees the opportunity to acquire core competencies and skills while helping Lenovo retain a competitive global work force.
- Lenovo is committed to creating and maintaining a workplace that provides for optimal employee health and safety. This commitment is reflected in Lenovo's corporate health and safety policy, which focuses on continually creating and maintaining a workplace that provides for the health and safety of all employees and reinforces its importance at every location where Lenovo conducts business.
- Lenovo is OHSAS 18001 certified by Bureau Veritas, a leading independent certification body, at all global manufacturing locations. As Lenovo's business changes, new facilities are fully integrated and measured to these high standards of care.
- To make sure employees understand the company's expectations, we have a Code of Conduct that applies to all employees worldwide and is an integral part of our ethics and compliance program. The Code demonstrates Lenovo's commitment to a culture of uncompromising integrity and helps employees determine when to seek advice and where to obtain it. All Lenovo employees are required to comply with the Code, which is available in seven languages and is accessible on our website at http://www.lenovo.com/social_responsibility/us/en/2011_Lenovo_CodeofBusinessConduct_EN.pdf
- Lenovo has developed and implemented an Anti-Bribery and Anti-Corruption Policy which reinforces the Code of Conduct and provides additional specific guidance regarding compliance with rules and laws related to bribery and corruption.
- Lenovo is a member of the UN Global Compact and fully embraces its policies and principals.
 - Lenovo become a signatory to the Compact in January 2009.
 - Public-private strategic policy initiative for businesses committed to aligning operations and strategies with ten universally accepted principals in the area of:
 - Human Rights;
 - Labor;
 - Environment;
 - Anti-corruption.

SAMPLE OF AWARDS & EXTERNAL RECOGNITION

- Lenovo has been selected for inclusion in Corporate Knights' 2015 Global 100 Most Sustainable Corporations in the World (Global 100) Index. As a result, Lenovo will be included as a constituent stock in the Global 100 Index that is widely tracked by global sustainability investors and investment funds. The index, which commenced on February 1, 2005, is available on Bloomberg under the ticker and on Reuters under the ticker <.CKG100>. Click here for the press release.
- In 2014, Lenovo was again selected as a constituent stock of the Hang Seng Corporate Sustainability Index ("HSSUS"). 2014 is the fifth year of the index and the fifth in which Lenovo has been selected to it. Lenovo's continued inclusion in the index is representative of Lenovo's continuous efforts to be both sustainable and socially responsible.
- Lenovo is a signatory and member of the UN Global Compact and fully embraces its policies and principles. The UN Global Compact is a public-private strategic policy initiative for businesses committed to aligning operations and strategies with ten universally accepted principals in the area of

human rights, labor, environment and anti-corruption. In 2014, Lenovo was selected for inclusion in the first United Nations Global Compact 100 (GC 100) - a global stock index that combines corporate sustainability and baseline financial performance. The GC 100 marries corporate performance on environmental and social issues with basic profitability.

- Lenovo's response to the 2014 CDP Climate Change and Supply Chain Questionnaire achieved a disclosure score of 98 and performance of band B. The Disclosure Score is assessed based on the quality and comprehensiveness of Lenovo's transparency and the CDP Performance Score is assessed based on Lenovo's actions to combat climate change, such as climate change mitigation and adaptation. Lenovo was included in the leaders' category for disclosure and is listed in the Climate Disclosure Leadership Index (CDLI) as one of the highest ranked companies. Lenovo was requested to be present at the CDP China Report launch event in Beijing in October, 2014 where we received a Sustainability Leadership Model Enterprise Award. Lenovo's 2014 CDP disclosure report is publicly available at <http://www.cdproject.net>
- Lenovo is rated as "Prime" by oekom research AG, an independent research institute specializing in corporate responsibility assessments. The oekom Corporate Rating is based on a comprehensive set of criteria for ethical assessment of companies. This includes assessing companies' responsibility towards social sustainability and environmental sustainability. Lenovo's Prime rating means Lenovo is seen by oekom research AG as one of the world's best of the 17 companies in oekom's IT/Computers, Peripherals & Office Electronics industry group.

VOLUNTARY PROGRAMS AND INDUSTRY ASSOCIATIONS

- UL Environment Sustainable Products Certification – In early 2011, Lenovo became the first computer manufacturer to obtain UL's "Gold" level for the IEEE 1680.1 standard.
- EPEAT™ (Electronic Products Environmental Assessment Tool) – Lenovo offers a full lineup of EPEAT™ Gold rated products in many countries around the world.
- ENERGY STAR® - Many Lenovo notebook, desktop, workstation, server and monitor products satisfy and even exceed the current ENERGY STAR® requirements.
- EICC (Electronic Industry Citizenship Coalition) - Lenovo adopts the EICC code of Conduct in all five critical areas: labor, health and safety, environment, management system and ethics.
- CDP (Carbon Disclosure Project) - Lenovo discloses its quantitative GHG emissions data and climate change strategy.
- WRI (World Resources Institute) - Lenovo participates in Greenhouse Gas Protocol ICT Sector Guidance stakeholder advisory group.
- CECP (China Energy Conservation Program) - Lenovo belongs to the companies that have the largest number of products certified by CECP.
- CELP (China Environmental Labeling Program) - Many of Lenovo's products are certified by CELP.
- R2 (Responsible Recycling) – Larger stakeholder review of U.S. EPA and smaller stakeholder group's development of R2 standard for electronics recyclers.
- ITI (Information Technology Industry Council) – Lenovo holds a board-level position on the ITI Environmental Leadership Council.
- UN Global Compact – Lenovo joined the Compact in January 2009 and Lenovo continues to support the 10 principals and is committed to continued support of the UN Global Compact.

For more information on Lenovo's sustainability initiatives visit Lenovo's [social responsibility home page](#) and review [Lenovo's Sustainability Report](#).