

LENOVO® ASSET RECOVERY SERVICE

SECURITY AND COMPLIANCE FOR ASSET RECOVERY AND DATA DISPOSAL

LENOVO'S ASSET RECOVERY SERVICE (ARS) MITIGATES ENVIRONMENTAL AND DATA SECURITY RISKS ASSOCIATED WITH END-OF-LIFE ASSET DISPOSAL. ARS OFFERS A SINGLE SOURCE SOLUTION FOR THE SECURE, CERTIFIED AND DOCUMENTED DISPOSITION OF I.T. ASSETS AND DATA, AND CAN BE CUSTOMISED TO ADDRESS THE UNIQUE NEEDS OF YOUR ORGANISATION WORLDWIDE.

COMPLIANCE

ARS ensures corporate compliance with all privacy laws, including, HIPAA, Sarbanes Oxley, Gramm-Leach-Bliley and others.

RETURN VALUE FOR RE-MARKETABLE ASSETS

ARS can offset costs of a technology refresh and simplify the transition from old to new with one convenient single source solution.

GLOBAL COVERAGE

ARS enables a single, consistent solution across regions.

EXPERTISE

Lenovo experts assist in the development of a sustainable corporate disposition strategy for any brand or category of technology hardware.



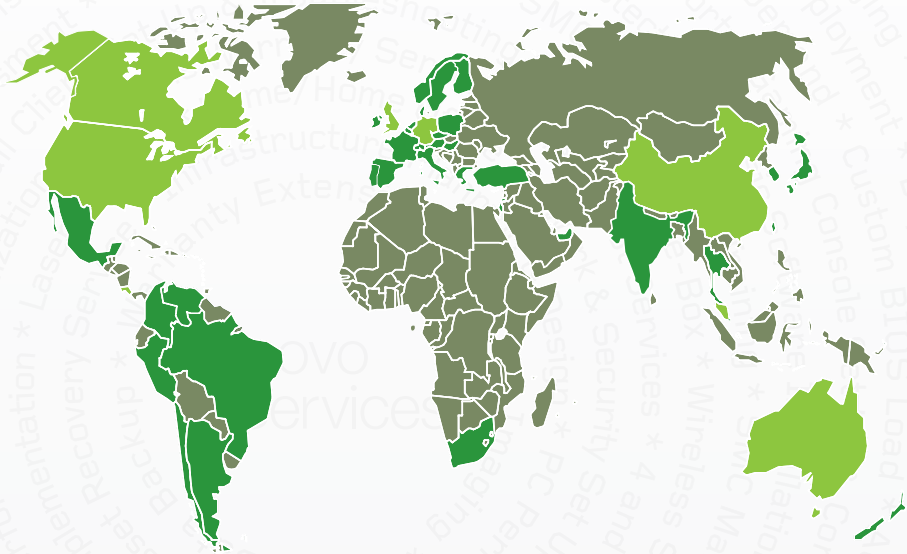
FLEXIBLE OPTIONS TO MEET THE NEEDS OF YOUR ORGANISATION

STANDARD ARS SERVICE	ADDITIONAL SERVICES AVAILABLE UPON REQUEST
<ul style="list-style-type: none"> Reverse logistics and packaging Securely transport assets from client location Processing to receive, test and prepare equipment for resale Recycling to ensure proper disposal for obsolete equipment DOD certified data destruction Client portal for easy submission of pick-up requests and tracking Single point of contact and detailed reporting Return value for re-marketable assets Flat rate shipping On-site data destruction 	<ul style="list-style-type: none"> Dismantle and move assets to on-site pickup area Quarantine hold of assets for specified period to ensure data migration

INTERNATIONAL FOOTPRINT

PROCESSING FACILITIES

- | | |
|---|--|
| USA <ul style="list-style-type: none"> Ashland, VA Austin, TX Durham, NC Grand Prairie, TX | China <ul style="list-style-type: none"> Shanghai |
| Latin America <ul style="list-style-type: none"> Costa Rica | Malaysia <ul style="list-style-type: none"> Penang |
| Canada <ul style="list-style-type: none"> Barrie, ON Brampton, ON | Australia <ul style="list-style-type: none"> Villawood |
| Germany <ul style="list-style-type: none"> Kerpen Nurnberg | UK <ul style="list-style-type: none"> Essex |



- Countries with processing facilities.
- Additional Supported countries.
- Call for specific arrangements in these countries.

Support Countries: Argentina, Australia, Austria, Belgium, Brazil, Canada, Chile, China, Columbia, Costa Rica, Czech Republic, Denmark, Dubai, Finland, France, Germany, Greece, Hong Kong, Hungary, India, Ireland, Israel, Italy, Japan, Korea, Luxembourg, Malaysia, Mexico, Netherlands, New Zealand, Norway, Peru, Poland, Portugal, Singapore, South Africa, Spain, Sweden, Switzerland, Taiwan, Thailand, Turkey, United Kingdom, United States, Venezuela

WHAT LENOVO ARS COVERS

ANY BRAND OF TECHNOLOGY HARDWARE.

- Laptops/Notebooks/Desktops
- Tablets
- LCD/CRT Monitors
- Servers
- PDA's/Cell Phones
- Printers
- Keyboards/Mice/Cables (with systems)

Lenovo offers a comprehensive portfolio of services supporting the entire lifecycle of your PC. For more information on Asset Recovery Service or any of our service offerings, please call your Lenovo Sales Representative or visit:
AU – www.lenovo.com.au/services 1300 557 073
NZ – www.lenovo.com/nz/services 0800 446 833



All products and offers are subject to availability. Lenovo (Australia and New Zealand) Pty Limited ABN 70 112 394 411 reserves the right to alter product offerings and specifications at any time, without notice. Lenovo makes every effort to ensure accuracy of all information but is not responsible for any editorial, photographic or typographic errors. All images are for illustration purposes only. Accidental Damage Protection Insurance Product Disclosure Statement can be found at http://www.lenovo.com/services_warranty/au/en/accidental-damage-protection.html All products and offers are subject to availability. For full Lenovo product, service and warranty specifications visit www.lenovo.com The following are trademarks, registered trademarks or service marks of Lenovo: Lenovo, the Lenovo logo, For Those Who Do and Lenovo Services. Other company, product and service name may be trademarks or service marks of others. ©2013 Lenovo. All rights reserved. AP_ANZ_FLY_Q2_14_36462