



## Say hello to a more sustainable product

IT products are associated with a wide range of sustainability risks throughout their life cycle. Human rights violations are common in the factories. Harmful substances are used both in products and their manufacture. Products can often have a short lifespan because of poor ergonomics, low quality and when they are not able to be repaired or upgraded.

**This product is a better choice.** It meets all the criteria in TCO Certified, the world's most comprehensive sustainability certification for IT products. Thank you for making a responsible product choice, that help drive progress towards a more sustainable future!

Criteria in TCO Certified have a life-cycle perspective and balance environmental and social responsibility. Conformity is verified by independent and approved verifiers that specialize in IT products, social responsibility or other sustainability issues. Verification is done both before and after the certificate is issued, covering the entire validity period. The process also includes ensuring that corrective actions are implemented in all cases of factory non-conformities. And last but not least, to make sure that the certification and independent verification is accurate, both TCO Certified and the verifiers are reviewed regularly.

### Want to know more?

Read information about TCO Certified, full criteria documents, news and updates at [tcocertified.com](https://www.tcocertified.com). On the website you'll also find our Product Finder, which presents a complete, searchable listing of certified products.

## **Public Statement for warranty and software updates for Lenovo Products certified with TCO Certified Generation 10:**

### **Product warranties and software updates**

- Lenovo offers at least 1 year of warranty included free of charge, plus additional years of extended warranty, so the total warranty can be at least 5 years. An extended warranty is possible to purchase together with the product, for the maximum cost of 15% of MSRP per year. Here is information on how to purchase an extended warranty - [Support.lenovo.com](https://support.lenovo.com).
- Lenovo offers the availability of free-of-charge, security, and corrective software updates necessary to retain the initial functionality of the product for at least 5 years from the later date of when the product was sold by Lenovo or when it was last manufactured.

For software updates of generic operating systems developed by third-party vendors (e.g. Microsoft, Google, etc.), Lenovo instead ensures that, at the time of certification, the operating system vendor is committed to providing updates free of charge for products meeting minimum hardware requirements and that such already announced minimum hardware requirements are met.

Here is information on how to receive these updates - [Support.lenovo.com](https://support.lenovo.com) .