

# 30% OFF PREMIER SUPPORT FOR AMD THINKPAD

## Premier Support, Premium Savings

Premier Support is 30% off for all AMD laptops!

Give your customer the superior Premier Support experience and sell more hardware and services with this attractive offer. Just use the Premier Promo part numbers below.

AMD Promo PN	Description	AMD Promo List (USD)	Base Warranty	Service Tier	ThinkPad Series	MTs
5WSOY64984	1YR Premier for AMD Promotion	\$24.50	1YR Depot	TP Entry	E485, E585, E495, E595 E14, E15	20KU, 20NE, 20KV, 20T6 20T7, 20T8 20T9
5WSOY64961	2YR Premier for AMD Promotion	\$55.30				
5WSOY64980	3YR Premier for AMD Promotion	\$97.30				
5WSOY64964	4YR Premier for AMD Promotion	\$146.30				
5WSOY64947	5YR Premier for AMD Promotion	\$195.30				
5WSOY64978	3YR Premier for AMD Promotion	\$48.30	3YR Depot			
5WSOY64948	4YR Premier for AMD Promotion	\$104.30				
5WSOY64949	5YR Premier for AMD Promotion	\$153.30				
5WSOY64972	3YR Premier for AMD Promotion	\$83.30	3YR Depot	TP Mainstream	T495, T495s, T14, T14s, X395, X13, L14, L15, A285, A485	20NJ, 20NK, 20QJ, 20QK, 20UD, 20UE, 20UF, 20UH, 20UJ, 20NL, 20NM, 20UG, 20U5, 20U6, 20U7, 20U8, 20MW, 20MX, 20MU, 20MV
5WSOY64965	4YR Premier for AMD Promotion	\$139.30				
5WSOY64985	5YR Premier for AMD Promotion	\$230.30				
5WSOY64962	3YR Premier for AMD Promotion	\$55.30	3YR Onsite			
5WSOY64983	4YR Premier for AMD Promotion	\$118.30				
5WSOY64975	5YR Premier for AMD Promotion	\$202.30				

## WHY PREMIER SUPPORT?

Premier Support is Lenovo's first-rate IT support service that offers advanced solutions, end-to-end case management, and faster first-time resolution. Not only does Premier Support work to fix problems, but it also frees up your customers' IT departments from menial tasks so they can focus on the bigger picture.

### For You:

- Revenue driver
- Fewer escalations
- Easy-to-sell offer
- High-margin business
- Competitive weapon against acquisition accounts
- Improved customer visibility thanks to TAM management
- Supplement your existing portfolio
- Improved CSAT for greater customer retention

### For Your Customers:

- Comprehensive hardware and OEM software support
- Unscripted, in-region support<sup>®</sup> with Lenovo technicians
- Advanced-level technical phone support available 24x7x365
- Access to Technical Account Managers and service-level reporting
- Single point of contact with dedicated phone number for end-to-end case management
- NBD parts/labor prioritization or best-available service delivery if NBD OS not available
- Greater sense of urgency thanks to prioritized parts access and next business day assistance
- Higher employee & IT satisfaction with direct, no hassle access to high-level support teams with a better track record of first-time fixes

**For more information on Premier Support, please reach out to your Lenovo Channel Account Manager.**

