Many residents rely on connections with family for social support and to maintain their health, well-being, and safety. Seeing loved ones face to face when in-person visits are not possible lifts spirits and helps residents feel connected and included. Isolation and loneliness have been shown to increase the risk of developing dementia by 50%, stroke by 32%, and risk of death among heart failure patients nearly fourfold.

Virtual visits are vital

- **Unbroken connections**: Families can visit even when distance or community restrictions limit in-person access
- **Ready-to-use devices**: The View or tablet is preconfigured for Microsoft Teams, so no setup by residents is needed
- **Simple operation**: Making and answering calls is easy with one-touch access to video chat
- **One to one or more**: Allows individual or group conversations with anyone: friends, family, physicians

Virtual visits preserve lifeline connections, and Lenovo Virtual Connections makes connecting easy. This purpose-built solution combines Lenovo’s ThinkSmart™ View collaboration device or a tablet with Microsoft Teams videoconferencing for simple, secure family sharing.
A room with a “View”

Lenovo Virtual Connections provides a simple, senior-centric user experience. With a compact footprint, it fits easily into residents’ living space. The 8” touchscreen display, built-in speaker, and far-field mic array deliver clear video and audio so it’s easy to see, hear, and focus on the conversation.

ThinkSmart View is designed for simplicity and privacy. When a call is answered, the video chat starts right away. Friends and family can connect to their loved one from anywhere with a web browser on a connected smartphone, tablet, or laptop. Installing Microsoft Teams is not necessary.

When the chat ends, Microsoft Teams removes the call history and all personal information from the View. No data is ever stored on the device.

When appropriately configured, Lenovo Virtual Connections meets regulations protecting resident privacy.

Leave it to Lenovo

To ensure seamless integration and device setup, Lenovo Services provides remote device deployment and configuration, as well as advanced technical and maintenance support. Optional services are also available to help evaluate community needs, right-size the solution, and understand Microsoft licensing choices.

Monthly payment option

Lenovo Device as a Service (DaaS) is a flexible service solution available to maximize operators’ cash flow, provide affordable monthly payments,* and deliver fast, efficient refreshes with the latest technology. Lenovo Virtual Connections with Lenovo DaaS can be tailored to perfectly fit your facility size and resident needs. Easily increase, decrease, or pause your plan.

Get connected today!

Contact your Lenovo representative to find out how Lenovo Virtual Connections. That’s smarter.

Learn more at www.lenovo.com/health or www.lenovo.com/DaaS.

*From $45 per user, per month, based on 12-month agreement. Terms and conditions apply.

2 https://www.cdc.gov/aging/publications/features/lonely-older-adults.html