



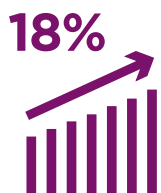
Why IT needs smarter dock management

Better visibility into your docks can improve the hybrid experience for both users and IT teams

The dock is an often-overlooked bridge between the home and the office for hybrid work — a critical device relied upon by all employees for connectivity, security, and productivity regardless of location. By making dock management easy and intuitive to implement and use, IT teams can improve the overall technology experience at their organizations, leading to higher levels of productivity and user satisfaction.



of HR leaders say employee experience is a top priority.¹



Engaged employees are 18% more productive.²

32%

of workers have left a job due to the technology provided.³



How smart are your docks?

The Lenovo Smart Dock management console provides IT teams with insight into every user's dock, so support becomes easy and seamless. The user should not have to worry about dock maintenance — and IT teams should not have to spend time and money on manual processes to support the unique needs of each dock location.

Modern dock management should include visibility into useful data and metrics including information like your organization's dock inventory, usage, and firmware status.

Remote support is also a must. IT teams are as hybrid as the users they support. Dock management should serve both, providing updates and insights, as well as the ability to delegate responsibilities to meet demand.

Let's dive deeper into how smarter dock management can improve your organization's experience.

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technology
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How to improve your IT experience with smarter dock management

Simplify your dock management with the Lenovo Smart Dock Console and ThinkPad® Universal Smart Docks. This powerful combination offers unparalleled views into docks, creating the opportunity to:

- ❑ **Schedule updates timed to individual employees' optimal off-peak schedules**

View status across regions, countries, time zones, departments, or other filters tailored for your needs to appropriately schedule remote updates and support.

- ❑ **Optimize your IT inventory management**

Visibility into your docks' locations, usage, and connected devices from one simple console view eliminates the time and money spent on manual processes.

- ❑ **Find and reclaim unused docks**

Uncover user data, like where docks are in use and which devices are connected, to efficiently reallocate unused docks.

- ❑ **Delegate reporting duties to other authorized console management users**

The power of a cloud-based smart dock manager makes it possible to balance the demands on your IT team and troubleshoot based on workload.

Sources

1 Isolved, "Transforming Employee Experience: A SWOT Analysis of 500 Human Resources Departments," February 2021

2 Gallup, "State of the Global Workplace: 2021 Report," January 2021

3 Adobe Workfront, "2021 State of Work Report," March 2021



The Lenovo Smart Dock Console is a toolkit of remote management solutions to monitor, support, and maintain your fleet from one dashboard.

The Lenovo Smart Dock Console and ThinkPad® Universal Smart Dock are the foundation of your smarter hybrid strategy. Learn more at www.lenovo.com/Smart-Docks.

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