In particular, young workers (ages 18–34) value smart features in their technology more so than older colleagues:

A significant majority of ITDMs surveyed (61%–80%) say their organization will cover the cost for most technology devices needed or wanted by employees. But only 22%–47% of employees have taken advantage.

As we evolve from in-office to work-from-anywhere to hybrid models, equipping both your clinical and non-clinical employees with the right technology is more important than ever for maintaining an optimal experience.

Forrester, “Invest In Employee Experience (EX), Drive Your Bottom Line Growth, Empower Your Employees With The Right Technology,” October 2020
	Jacob Morgan, “Why the Millions We Spend on Employee Engagement Buy Us So Little,” Harvard Business Review, hbr.org, March 2017

SOURCES

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3

For organizations that invest in EX, these are the results:

- 4x average profit
- 2x average revenue
- 5x return on EX investments
- Outperform the S&P 500

Organizations are recognizing the critical role employee experience (EX) plays in attracting and retaining top talent, and studies show that investments in that area are paying off:

Better technology drives a better EX

According to Forrester, nearly 60% of ITDMs surveyed have seen more than 10% improvement in their EX scores by focusing on improving employees’ satisfaction with technology.1

Healthcare organizations are willing to invest in EX

63% of organizations surveyed are interested in Device as a Service (DaaS) programs that deliver modular and scalable solutions.

Organizations see a 5x return on EX investments.1

As we move from in-office to work-from-anywhere to hybrid models, including a shift to more flexible, remote work, the right technology is required to support employees as they work from different locations.

Lenovo’s DaaS program lets you equip your workforce with the latest technology for an optimized user experience that’s exceptionally easy to manage. That means modern devices with Windows 10 Pro and the Intel® Evo™ vPro® platform — built for what IT needs and what users want.

Learn more about the future of work in healthcare and employee experience in our new report, "The Future of Work and Digital Transformation.."

Get the full report at www.lenovo.com/Health

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