



Corporate Social Responsibility Fast Facts

February 2012

LENOVO'S COMMITMENT TO CORPORATE SOCIAL RESPONSIBILITY (CSR)

- Sustainability for Lenovo means taking care of the long-term economic, social, and environmental health of our company and the communities in which we operate.
- Lenovo is committed to **environmental responsibility in all aspects of its business**, from product design and supplier selection to manufacturing, facilities management, transportation and logistics and product lifecycle management, including recycling and reuse.
- Lenovo is focused on the **safety of our products throughout their entire lifecycle**, from manufacturing, transportation and installation to use, service and recycling or disposal.
- Lenovo is committed to **providing its employees with a safe and healthy workplace**. We ensure our employees have safe equipment and facilities, are offered competitive compensation packages, and are supported by stringent voluntary workplace safety standards.
- Lenovo is committed to the **highest standards of integrity and responsibility**, including respecting and protecting intellectual property. We provide guidance to every employee on a wide range of issues, including ethical business practices, securities trading, health and safety, and compliance with legal and regulatory requirements.
- Lenovo and its employees are committed to helping those less fortunate and, when disaster strikes, to lending a helping hand to those who are in difficult circumstances. **Lenovo commits up to 1% of its pre-tax income** to global social investment programs.

ENVIRONMENTAL COMMITMENTS - CORPORATE OPERATIONS

- Lenovo's [Environmental Policy](#) is supported by the company's **ISO 14001 certified global environmental management (EMS)**, which is key to our efforts to achieve results consistent with environmental leadership and ensures that company is vigilant in protecting the environment across all of our operations worldwide.
- Lenovo's [Environmental Policy](#) identifies specific requirements that every Lenovo organization, employee and contract must support. These requirements include **Compliance, Prevention of Pollution, Product Environmental Leadership, and Continual Improvement**.
- Each Lenovo manufacturing and R&D site is supported by a site **Environmental Affair Focal Point** whose role is to ensure proper implementation of Lenovo's EMS and drive site team to achieve the environmental objectives and targets.
- Lenovo's [Climate Change Policy](#) focuses on five key areas of influence. Lenovo identifies and works with partners in each area to drive and facilitate global, national and local Green House Gas (GHG) emission reductions.
- During FY 2009/10 and FY 2010/11 Lenovo implemented over 40 energy efficiency projects at sites around the world. These projects contributed close to a **20% reduction in electricity consumption over this time period**. Total Scope 1 and 2 GHG were reduced by 10.5% from FY 2009/10 to FY 2010/11.

ENVIRONMENTALLY RESPONSIBLE PRODUCTS & SERVICES

- Lenovo's **Environmentally Conscious Products Program** supports the reduction or elimination of potential health hazards by specifying the use of environmentally preferable materials when applicable.
- We are committed to **eliminating potential health hazards** and minimizing the environmental impact of our products and we expect our suppliers to adhere to our design requirements.
- Lenovo is an industry leader with respect to **energy efficient products**, the **use of environmentally preferred materials** and **green product packaging**.
 - Lenovo offers several innovative tools for **taking control of the PCs' power consumption**, determining energy savings, reporting on the energy performance of building equipment and IT devices including Power Manager™, Cisco EnergyWise, Active Thermal Management, Dynamic Brightness Control, Hybrid Graphics and Active Directory and LANDesk®.
 - Lenovo offers a full complement of **ENERGY STAR®** qualified notebooks, desktops, workstations, monitors, and servers. ENERGY STAR® availability within Lenovo's current offerings includes approximately 95% of all notebook platforms¹, 50% of all desktop platforms¹, 92% of all workstation platforms^{1,2}, and 95% of all monitors^{1,3}.
 - Since early 2005, Lenovo has used **over 73 million pounds (gross) of plastic materials containing PCC and/or PIC in its products**, with net PCC of over 25.7 million pounds and net PIC of over 1.8 million pounds. In the first half 2011 alone, Lenovo has used over 11 million pounds (gross) of recycled plastics with net PCC of over 4.6 million and net PIC of over 80,000 pounds. To continue this momentum, Lenovo has challenged its product teams to incorporate some amount of PCC into every PC product released by the end of the current fiscal year (March 2012) and increase each business units use of PCC by 20% year to year.
 - In 2008 Lenovo **reduced the volume of packaging used in our products by over 750 tons** which equates to approximately 20% of our total packaging volume for the year. In 2009, Lenovo achieved an additional 125 ton reduction in packaging used in our products.
 - Lenovo **leads in the Nordics** with most products (60) registered with Nordic Ecolabel including the first registered tablet. The Nordic Ecolabel, enables consumers and businesses to easily select products that are developed using sustainable production methods, and therefore have less environmental impact.
- Lenovo offers **end-of-life recycling** and management programs for both business and consumer customers globally.
 - Programs are tailored to the specific geographic location and business need.
 - For large enterprise and middle market customers, Lenovo offers **Asset Recovery Service (ARS)**. Through Lenovo's ARS offering, financial credit can be extended to customers to obtain new technology while properly disposing of old equipment.
 - **Free product recycling** is offered to consumers in some locations.
 - Lenovo was the first PC manufacturer to offer **free recycling in China**.

¹ Lenovo platforms include Think, Idea, and Essential product lines.

² For pre-configured systems

³ Note: 14 of the 15 monitors Lenovo sells are ENERGY STAR® qualified.

SUPPLY CHAIN SUSTAINABILITY

- Lenovo is focused on **driving sustainable activities** through its internal operations as well as the operations of its global suppliers.
- Lenovo's **standard purchase order terms and conditions stipulate supplier compliance** to environmental specifications, material declaration processes and full compliance with all applicable laws including export and import and product safety. Suppliers must also implement and maintain documented quality and environmental management systems that meet ISO 9001 and ISO 14001 certification standards.
- Lenovo is an active member of the **Electronic Industry Citizenship Coalition (EICC)** and has embraced the framework of the EICC in both its internal operations as well as the operations of Lenovo's global suppliers.
 - EICC promotes an **industry code of conduct** for global electronics supply chains to improve working and environmental conditions and encourages broad adoption of CSR best practices by all ICT companies and suppliers.
 - Lenovo has a direct and joint partnership in EICC and the **Global e-Sustainability Initiative (GeSI) work group activities**, training events, GreenHouse Gas emissions reporting, validated audit program and other activities.
 - Lenovo has its own active programs driving the **EICC Code of Conduct** requirements to our supplier base and works on an annual basis to extend our programs.
 - During FY2010/11, Lenovo **completed third-party EICC audits** at six manufacturing facilities in China, Mexico and India. Results of these audits were considered strong by the third-party auditors along with prompt corrective measures provided for items identified during the audits.
- Lenovo supports an **industry approach to address the conflict minerals issue**. Lenovo participates in the EICC and GeSI Extractives Work Group which is developing tools to trace tin, tantalum and gold through the supply chain.
 - In FY 2009/10, Lenovo **participated in and provided funding to a "Conflict-Free Sourcing" pilot program** run by ITRI (The Tin Association). The pilot was a mineral tracking program in the Democratic Republic of Congo (DRC) to identify mines of origin for minerals in the electronics industry supply chain. Also in 2010, EICC and GeSI launched the Conflict-Free Smelter (CFS) program which aims to identify smelters that can demonstrate through an independent third-party assessment that the raw materials they procured did not originate from sources that contribute to conflict in the DRC. Tantalum smelters were assessed initially, and this continued in 2011. The CFS expanded its operations to assess tin, tungsten and gold throughout FY 2010/11.
- Lenovo **utilizes global shipping methods** which are more environmentally friendly such as ocean and rail transportation.
 - Lenovo was **SmartWay** transport logo certified in 2008 and continues this partnership. SmartWay is a voluntary partnership with the U.S. Environmental Protection Agency (EPA) to measure and improve its Canadian and U.S. shipping efficiency.
 - In fiscal year 2010/11, Lenovo **improved its notebook ocean shipments by 18 percent**.
 - During fiscal year 2010/11, Lenovo started a **pilot program for a new lightweight pallet system**. The pilot continues with an estimated savings of approximately 1,000 tons of wood per year.

SOCIAL INVESTMENTS

- Lenovo annually commits up to **1% of pretax income** to global social investment programs.
- Lenovo's **Next Generation Hope Fund** is our flagship social investment program.
 - We support education related programs and initiatives through our industry leading products and technologies, community investments and program sponsorships.
 - Lenovo donates equipment, provides cash contributions and lends our expertise to schools and related organizations across all global markets.
 - Lenovo has a long-standing practice of assisting communities around the world when disaster strikes. Lenovo and our employees are committed to helping those less fortunate and to lend a helping hand to those who can no longer provide for themselves.
- During FY 2011/12, Lenovo supported a **National Academy Foundation** pilot program (five schools initially) with a donation of ThinkPad laptops and tablets (US \$150,000) and cash (US \$75,000) to develop a mobile application based curriculum for U.S. high school students.
- Lenovo, during FY 2011/12, was the technology sponsor for **North Carolina State's Kenan Fellows** program. Lenovo is supporting the incoming class of 2013 Kenan Fellows with a donation of ThinkPad laptops and tablets (US \$75,000).
- Lenovo partnered with Microsoft during FY 2011/12 to support the **U.dream project** in Japan. Through this program, Lenovo donated ThinkPad x220 Tablets (US \$100,000) to the University of Tokyo and public Junior High Schools in Japan.
- For five years, Lenovo has been a corporate sponsor and technology partner of the **Women's Forum** for the Economy and Society. The objective of the forum is to highlight and enhance women's contributions to the economy and society and to provide new approaches to issues.
- Lenovo China's investment in **Venture Philanthropy**, an innovative approach focused on grass-root NGOs in China, aims to increase capability and skill building in the areas of strategic planning, IT, HR and financial management. Since 2009, 6 million RMB in financial assistance has been donated to over 32 NGOs across the country.
- Lenovo supports disaster relief efforts globally
 - During FY 2010/11, Lenovo and our employees supported various global disaster relief efforts in **Japan, Mexico and New Zealand**.
 - In response to the March, 2011 magnitude 9.1 earthquake and tsunami in Japan, Lenovo donated US \$1,000,000 to the **Japan Red Cross** to support disaster relief efforts. In addition, Lenovo employees worldwide donated US \$22,645 and Lenovo Japan donated US \$11,700 for a total of US \$34,345 to support **ASHINAGA**, a Japan-based nonprofit that provides financial and emotional support to orphans in Japan.
 - In response to the **Sichuan earthquake, \$1.5 million donation** within 48 hours of the disaster, nearly 3700 employees worldwide donated more than U.S. \$300,000 and made blood donations.
 - For the **Haiti earthquake**, benefiting the American Red Cross, Lenovo donated 200 laptops while employees globally donated US \$62,000. Lenovo also donated US \$10,000 to the Medical Missionaries.
 - For the **Chile earthquake**, benefiting the American Red Cross, Lenovo donated US \$10,000.
- Lenovo and our employees regionally participate in **various outreach programs in their local communities** including regional environmental, social or education initiatives.

HUMAN RESOURCES AND DIVERSITY

- Lenovo diversity policy and general corporate policies are grounded in **four core values**:
 - Customer service;
 - Innovative and entrepreneurial spirit;
 - Teamwork across cultures;
 - Trustworthiness and integrity.
- Lenovo is a **diverse global corporation** with more than 26,000 employees and significant operations on six continents.
 - Lenovo values the strength of our global workforce and recognizes that by bringing together employees with different perspectives and experiences, we spark innovation and better decision making, which contribute to our long-term success.
 - Lenovo's Women in Lenovo Leadership (WILL) was launched in 2007 on International Women's Day with the purpose of addressing key priorities that support a woman's growth and contribution to the company.
- **Lenovo University** is the company's personal development initiative designed to give employees the opportunity to acquire core competencies and skills while helping Lenovo retain a competitive global work force.
- Lenovo is a member of the **UN Global Compact** and fully embraces its policies and principals.
 - Lenovo became a signatory to the Compact in January 2009.
 - Public-private strategic policy initiative for businesses committed to aligning operations and strategies with ten universally accepted principals in the area of:
 - Human Rights;
 - Labor;
 - Environment;
 - Anti-corruption.

SAMPLE OF AWARDS & EXTERNAL RECOGNITION

- Lenovo's achieved a 2011 **Carbon Disclosure Project** (CDP) score of 85 (out of 100) and a performance band B. This rating reflects Lenovo's progress with regard to climate change management strategy and greenhouse gas emissions inventory.
- In 2010, Lenovo was selected as a constituent stock of the **Hang Seng Corporate Sustainability Index Series** – the first index of its kind to focus exclusively on Hong Kong and mainland China. In 2011, Lenovo received an 'A+' ranking placing it among the top 10 of the 638 companies whose corporate sustainability performance was examined that year.
- In 2011, Lenovo was rated as "Prime" by **oekom research AG**, an independent research institute specializing in corporate responsibility assessments. The oekom Corporate Rating is based on a comprehensive set of criteria for ethical assessment of companies.
- In 2008 (March), Lenovo was voted China's **most socially responsible company** and China's leading international brand by readers of The Financial Times online.
- In 2008 (April), Lenovo was voted the "**Benchmark Company of China Green Companies**" by first China Green Companies Annual Summit and ranked #1 in the IT sector.

- In 2009 (June), Lenovo received the Annual Recognition Award 2009 from **Corporate Governance Asia** for its clear written policy for its board of directors.
- In 2009 (November), Lenovo received the “**Green IT Expo’s Green Supplier Award**” which recognizes organizations that have shown a commitment to delivering Green IT and/or have contributed significantly to the ‘green business’ agenda.

VOLUNTARY PROGRAMS AND INDUSTRY ASSOCIATIONS

- UL Environment Sustainable Products Certification – In early 2011, Lenovo became the first computer manufacturer to obtain UL’s “Gold” level for the IEEE 1680.1 standard.
- EPEAT™ (Electronic Products Environmental Assessment Tool) – Lenovo offers a full lineup of EPEAT™ Gold rated products in many countries around the world.
- ENERGY STAR® - Many Lenovo notebook, desktop, workstation, server and monitor products satisfy and even exceed the current ENERGY STAR® requirements.
- EICC (Electronic Industry Citizenship Coalition) - Lenovo adopts the EICC code of Conduct in all five critical areas: labor, health and safety, environment, management system and ethics.
- CDP (Carbon Disclosure Project) - Lenovo discloses its quantitative GHG emissions data.
- WRI (World Resources Institute) - Lenovo participates in Product and Supply China (scope 3) standard stakeholder advisory group for carbon footprint protocol development.
- CSCI (Climate Savers Computing Initiative) - Lenovo fully supports CSCI and the goal to promote the development, deployment and adoption of smart PC technologies that improve PC power efficiency and inactive state power consumption.
- CECP (China Energy Conservation Program) - Lenovo belongs to the companies that have the largest number of products certified by CECP.
- CELP (China Environmental Labeling Program) - Many of Lenovo’s products are certified by CELP.
- IPC (Association Connecting Electronics Industries) - Lenovo supports IPC programs for printed circuit board and manufacturing service companies, their customers and suppliers.
- iNEMI (International Electronics Manufacturing Initiative) – Efforts to develop industry-standard approaches to BFR/PVC phase-out.
- VESA (Video Electronics Standards Association) - Development of energy-efficient interface standards for monitors.
- R2 (Responsible Recycling) – Larger stakeholder review of U.S. EPA and smaller stakeholder group’s development of R2 standard for electronics recyclers.
- ITI (Information Technology Industry Council) – Lenovo holds a board-level position on the ITI Environmental Leadership Council.
- UN Global Compact – Lenovo joined the Compact in January 2009 and Lenovo continues to support the 10 principals and is committed to continued support of the UN Global Compact.

For more information on Lenovo’s sustainability initiatives visit Lenovo’s [social responsibility home page](#) and review [Lenovo’s 2010/11 Sustainability Report](#).