

Software Usage and Installation Assistance

Included in ThinkPlus Priority Support for ThinkServer, software usage and installation assistance offers phone-based assistance from expert technicians for Lenovo validated and tested configurations of Lenovo ThinkServer systems. It includes unlimited toll-free phone-based basic software usage and installation support for core applications, operating systems, and firmware for the duration of the support contract, in the supported countries and languages where ThinkPlus Priority Support is available. This service does not cover advanced configuration, implementation, or usage assistance for server solutions or related third party applications, and does not replace the need for optional support contracts with third party software and solution providers.

This service covers the following software applications:

- Lenovo EasyStartup
- Lenovo EasyUpdate
- Lenovo EasyManage
- Lenovo Server On-line Data Backup
- Windows Server 2003 Standard – 32 & 64 bit
- Windows Server 2003 Enterprise – 32 & 64 bit
- Windows Server 2008 Standard – 32 & 64 bit
- Windows Server 2008 Enterprise – 32 & 64 bit
- Windows Essentials Business Server 2008 Standard – 64 bit
- Windows Essentials Business Server 2008 Premium – 64 bit
- Windows SBS 2003 R2 Standard – 32 & 64 bit
- Windows SBS 2003 R2 Premium – 32 & 64 bit
- Windows SBS 2008 – 64 bit
- Windows Server 2008 Foundations – 64 bit
- Windows Server 2008 R2 Foundations – 64 bit
- Windows Server 2008 R2 Standard – 64 bit
- Windows Server 2008 R2 Enterprise – 64 bit
- Windows SBS 2008 w/SP2 Standard – 64 bit
- Windows SBS 2008 w/SP2 Premium – 64 bit